



North Devon Display Gymnastics Club
PROTECTING CHILDREN
HOW TO REPORT A CONCERN



The Club's Welfare Officer is

Heather Lofthouse

Tel. 07818 113580 (Welfare queries only)

Or write, in confidence, to her at the Club address:

9a, Caddsdow Industrial Park, Clovelly Road, Bideford, Devon, EX39 3DX

or send a confidential email to Heather at welfare@northdevongymnastics.org.uk

What to do if you have a concern

- If your concern is regarding a specific incident please make a note of the date and time it occurred and report it as soon as possible. Please also make a note of the key facts relating to the incident.
- If you have a general concern please make a note of the main points of your concern and report them to the Welfare Officer.
- If you are not sure about whether to report a concern or not, we advise that you do report it. It is important that the club is aware of your concerns even if you are unsure about them. The club's employees and volunteers are bound by their codes of conduct to treat all reports with the utmost discretion and confidentiality.
- If for any reason you do not wish to raise your concern with the Welfare Officer please contact the Club Manager, Claire Fowler by email to membership@northdevongymnastics.org.uk or contact a Club Trustee. Please email membership@northdevongymnastics.org.uk for Trustee contact details.

Ways of making contact

- You can raise your concerns in person by dropping into the Club or arranging a meeting.
- You can phone if you are not comfortable discussing the issue in person.
- You can write a letter highlighting your concerns. You can send a letter anonymously, however, please be aware that it is much more difficult to address the problem if we cannot contact the person who has noticed it.

Please remember that these guidelines are for children, parents and all visitors to the Club. It does not matter who makes a report, or their age, everyone's concerns are equally important

MASH - MULTI AGENCY SAFEGUARDING HUB

MASH is the central resource for the whole of Devon receiving all safeguarding and child protection enquiries.

Tel: 0345 1551071 or the Emergency Duty Team out of hours: 0845 6000 388.

email mashsecure@devon.gcsx.gov.uk or <https://new.devon.gov.uk/making-a-mash-enquiry>.

LADO – LOCAL AUTHORITY DESIGNATED OFFICER

The LADO is responsible for co-ordinating the response to concerns that an adult who works with children may have caused them or could cause them harm. Included in this group are volunteers, agency staff and foster carers as well as people who are in a position of authority and have regular contact with children.

Tel: 01392 384964 or email childsc.localauthoritydesignatedofficersecure-mailbox@devon.gov.uk for a LADO contact form.